



Airport Collection Instructions >> International Terminal



All of our airport work is carried out in association with Aeroparks Ltd and they operate from a base approximately 3 minutes' drive from the airport.

We will deliver your rental vehicle to them and they will pass it on to you on our behalf.

It is vital that you read these instructions and ask us before your arrival in Auckland if you have any questions.



If you are arriving at the **International Terminal**, once you have your bags and have cleared customs, call **0508 474 258** and press **option 1**. This is an automated service for Aeroparks Ltd and lets them know that you are waiting at the terminal and are ready for collection.

You can call from your mobile phone or any public pay phone (the nearest is located behind help desk directly in front of the customs exit).

Exit the **International Terminal** through **door 11**, this is located to your left and is between the McDonalds and the iSite kiosk, turn right, and wait under the overhead clock. Keep an eye out for the Aeroparks shuttle, jump aboard and they will take you back to their base where they will pass on your rental vehicle on our behalf.

It can take around 10 minutes for the shuttle to arrive as it may be at the other terminals
If you are getting anxious you can always call the office on 0800 237 672 for an estimated ETA.

Please note that if you do not call them, they will not know that you are there waiting for the shuttle.

